

Ana Maria Hurtado, Commissioner:

Yvonne Morrissey, Coordinator of Career and Training Services:

Dear Ms. Hurtado and Ms. Morrissey;

Good morning. I just wanted to take a moment to send a thank you note to you regarding Aurora Berman. I had the pleasure of meeting Aurora back in the October timeframe when I was in the middle of an unplanned job search. I have 2 Electrical Engineering degrees, an M.B.A., and have held several executive level positions for many years. I was laid off last July, and found myself on an extended, 9 month job search as a result.

Aurora spent time with me on numerous occasions, and helped me to understand the benefits of the Hempstead Works office. Through our meetings and conversations, I learned about the many courses I could take at the Hempstead Works office, as well as the Continuing Ed courses I could take at local colleges. I completed courses in Power Point, Quickbooks, LinkedIn, resume preparation and interviewing skills, along with other topics at the office. I also completed 2 Continuing Education courses at Nassau Community College and Hofstra University, which led me to complete 2 additional professional certifications while I was out of work. Those certifications not only added letters to the end of my name, but they also added value to my candidacy as I interviewed with several potential organizations throughout these last few months. Aurora explained the courses to me, signed me up for them, provided me with the schedules, and worked with me throughout the extended process of registering for and completing the Continuing Education classes. I am very happy to report that I recently started an exciting new position.

Aurora's attitude, demeanor and approach are kind, caring and thoughtful. I felt like I was working with a member of my family when I sat with her. I can't thank her, or the Hempstead Works office enough for the help you all provided to me during my time out of work. But Aurora is a special person, who truly cares about the unemployed people she represents at Hempstead Works. She should be recognized and commended for her hard work and dedication towards helping others.

Best regards,

Robert