

Ana-Maria,

Good afternoon --

I wanted to send a note giving praise for one of your staff members, Gloria Schramm, as I know that there are times that we overlook the efforts of those who help us in life.

This past year, I was fortunate to have the opportunity to work with Gloria. She is smart and a hard worker and has the best interest of those who are unemployed. She is one of those model employees that goes over and above to help and is extremely resourceful (providing links to various resources, classes to improve skills, etc.)

Gloria has been supportive throughout my unemployment period. She has provided recommendations and guidance relating to the job search and connected me with several networking groups which has been very valuable. Additionally, she was instrumental in securing a position in the Project Management class at Stony Brook this past May (which I loved).

Some may say this is all part of her job but I feel that she extended herself (and continues to do so every day). I cannot express enough my gratitude to her for all that she has done. In addition, she always makes herself available and has such a pleasant demeanor.

I wanted to be sure that you were aware of the great job that she does (and continues to do). It is people like Gloria that make such a difference.

Thanks -- have a great weekend!

Best regards,
Denise