



## **New York State Contact Tracing Initiative: NOW HIRING**

The contact tracing initiative will aim to call every person diagnosed with COVID-19, establish all contacts of this person, and proceed to call and maintain ongoing communication with every contact. In addition, the team will support the isolation and quarantine of individuals, as appropriate in cooperation with the Local Health Department. This contact tracing initiative is in tandem with statewide-wide efforts to increase testing, improve communication and knowledge of effective strategies to reduce transmission, and implementation of isolation and quarantine.

To be considered for contact tracing team roles, candidates must be a New York State resident 18 years of age or older; meet the position description requirements; go through an interview process; and complete a training and certification program.

New York State is looking to immediately fill the following roles:

- **Contact Tracers:** reach out to the contacts of anyone diagnosed with COVID-19 to assess symptoms, ensure compliance with quarantine and determine social support needs.
- **Team Supervisors:** lead a team of 20 Contact Tracers, and one Community Support Specialist who are working remotely using digital tools.
- **Community Support Specialists:** work with the team and the local health departments to address the physical/mental health, and social/human service needs of those contacted, especially those who are under isolation or quarantine.

If you are interested in applying for one of these roles, please sign up here: <https://coronavirus.health.ny.gov/get-involved-how-you-can-help>

Please direct any questions about this initiative to the contact form linked here: <https://publicconsultinggroup.com/contact-us>

Thank you for your continued support during this public health crisis.

---